



# One Self

Your new  
online solution



First steps

<https://one-self.gehealthcare.co.uk>

# Simplicity. Efficiency. Partnership.

# WELCOME

Dear client,

Thank you for meeting us on **One Self**, the platform we created to help you in your everyday equipment maintenance activity (anaesthesia, respiratory, monitoring, cardiology, maternal infant care). This quick guide will drive you throughout your first steps on One Self in order to access its different features:

- **Online store**
- **Part identification tool**
- **Service and technical documentation**
- **Lifecycle information**
- **Repair tracking<sup>1</sup>**
- **How-to Videos**
- **Online Education<sup>2</sup>**
- **Live Chat Assistance (Click2Chat)<sup>2</sup>**



## Discover One Self now...

1 – Repair status tracking of the GE equipments you shipped to our Repair Centre.

2 – Included in the **Premium** offer.



# ONLINE STORE

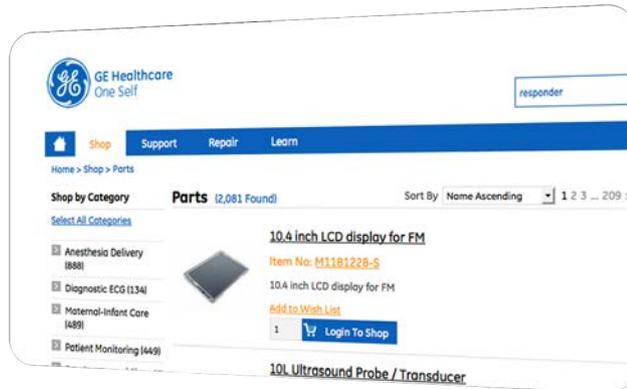


Refine your search by selecting a **product range** on the left. Then directly select your products by clicking on:



The **New Online Store** gives you the opportunity to ask for quotations and order spare parts, accessories and equipments.

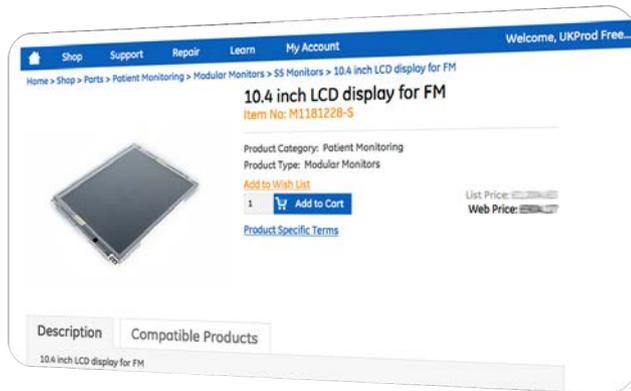
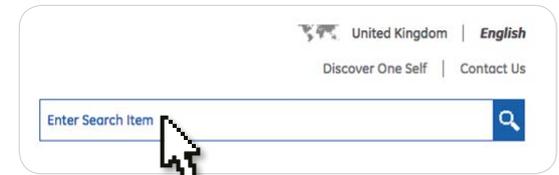
Mouse over the **Shop** tab and select the **product category** you want to browse.





# ONLINE STORE

**Search items** simply by entering a keyword, an equipment or accessory name, or a part's reference in the upper right **Search Bar** of the page.



Click on the picture or the product reference to display the **product description** and the **compatible products**.

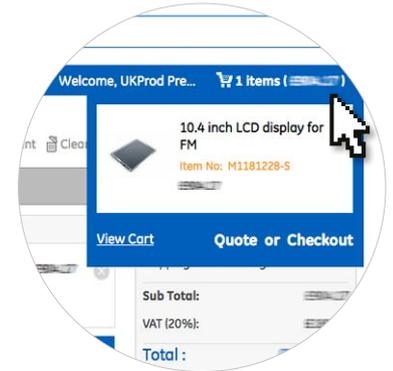


# ONLINE STORE

Access your **Cart** by clicking the upper right icon.

Click on **View Cart** to display all the details (price, recap, etc...)

You will then be able to change the content of the cart, print the products list, **request for quote or directly proceed to checkout.**



## Cart

Upload Document ? Need Help Print Clear Cart

1. Cart

Items	Unit Price	Quantity	Total
 <b>10.4 inch LCD display for FM</b> Item No: <a href="#">M1181228-S</a>	List Price: <del>€120.00</del> Web Price: <del>€120.00</del>	<input type="text" value="1"/> <a href="#">Update</a>	<del>€120.00</del> <a href="#">×</a>

[Continue Shopping](#) [Save Cart](#) [Request for Quote](#) [Checkout](#)

### Summary

Total Items: 1

Total List Price: ~~€120.00~~

Discount: ~~€0.00~~

Shipping and Handling: FREE

Sub Total: ~~€120.00~~

VAT (20%): ~~€24.00~~

Total : ~~€144.00~~



# ONLINE STORE

## Cart

Upload Document ? Need Help Print Clear Cart

1. Cart

Items	Unit Price	Quantity	Total
 <b>10.4 inch LCD display for FM</b> Item No: <a href="#">M1181228-S</a>	List Price: <del>€120.00</del> Web Price: <del>€120.00</del>	<input type="text" value="1"/> <a href="#">Update</a>	€120.00

[Continue Shopping](#) [Save Cart](#) [Request for Quote](#) [Checkout](#)

### Summary

Total Items: 1

Total List Price: €120.00

Discount: €0.00

Shipping and Handling: FREE

Sub Total: €120.00

VAT (20%): €24.00

Total: €144.00

Save your cart for later by clicking on this button.

Or for creating recurrent orders.

Ask for a quotation by clicking on this button.

As soon as the request is confirmed, our advisors will send you a quote that can **be directly turned into** an order (See «My Account» section).

Proceed directly to checkout by clicking on this button.

Fill in your contact details and complete your order by typing in your **Order Number**.



Name  
xxxxxxx

My Phone Number

Shipping Details

My PO Number\*  
xxxxxxx



# PART IDENTIFICATION TOOL

Quickly and simply find and identify spare parts.

Access the **Part Identification Tool** via the **Support** tab.



Two search possibilities:

- Type in a **reference** or a **naming** of the part.
- Type in the **equipment's name** to find the **compatibles parts**.

**Parts Identification Tool**

**Part Search**

Enter your part details below, and access the list of compatible equipment

**Equipment search**

Enter your equipment details below, and access the list of compatible parts



# REPAIRS



Track directly the repair status of the equipment you shipped to our local Repair Centre.

Mouse over the **Repair** tab and click on **Track my Repairs** to access the dashboard with all the information regarding your equipment's repairs.

100 Repair Request Found

PO Number	Service Request Number	Equipment Received Date	Status	Sub Status	Repair Completion Date	Product Description	Serial Number	View Details
	1-3469898283	Mon 19 Oct, 2015	Open	Ready For Shipping		E-BIS-01 Module...	SGS15078116HA	
	1-3456825472	Fri 16 Oct, 2015	Open	Shipped		Le R7 Generic C...		
	1-3454366567	Fri 16 Oct	Open	Received		Green Gen Cart 2	329U1326001	



# REPAIRS

Ask for an Ultrasound probe or LCS portable device repair, or just get in touch with the repair department.

In the **Repair** Tab:

- **Ultrasound probe** tab: type in the required information
- **Portable device** tab: see our fixed prices repairs and click the images to download the equipment shipping form.
- **Contact Repair Services**: access our Repair Services contact information.

Shop Support Repair Learn My Account Welcome, UKProd Pro... 1 Items (€904.17)

Home > Repair > Service Request

### Make a Request

Type of Request:

Manufacturer:

Model#:

Serial#:

Customer Name:

Customer Number:

Return Shipping:

Preferred Contact Email:

Shipping Address:

Billing Address:

Contact Name:

Contact Phone Number:

Please describe what was happening with the equipment at the time the issue occurred:

Did failure occur during present use?  Yes  No

Had the equipment been in service and during failure, would there have been a reasonable potential for person death or injury?

Later Probe Request:  Yes  No

*Level 1 – Relates to any external plastic items.*

*Level 2 – Relates to all internal repairs.*

DASH 3000/4000/5000	Dinanap ProCare	CARESCAPE V100	FM Monitor
			
<a href="#">Level 1</a> <a href="#">Level 2</a>			



# EDUCATION

Go to the **Learn** tab to access the video library: the **How-to videos** are sorted by Care Area, Video Type and Language.



In order to enrich your knowledge and skills, One Self gives you access to How-to Videos and E-Learnings\*. Also via the **Learn** tab click on:

[Start online training](#)

You will be automatically redirected to the **GE Healthcare E-Learning platform**.

\* Available only for **Premium** users

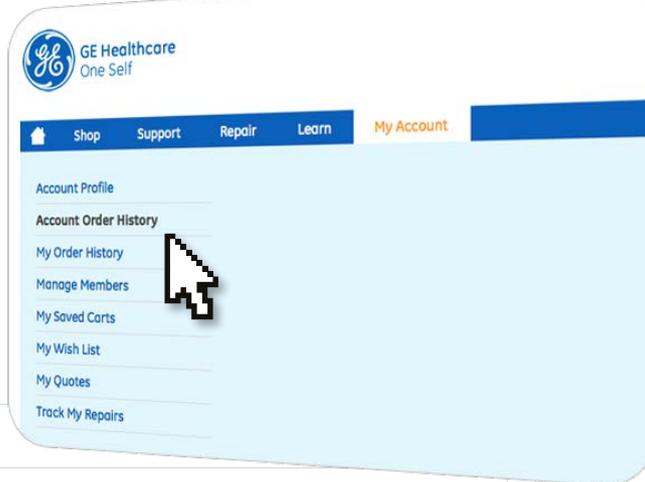




# MY ACCOUNT

The **My Account** tab will allow you to manage your account's members and have a look at:

- Your quote requests
- Your order history
- Your saved carts...



## Account Order History

Account Setting ▶ 24 Orders found

Member Management ▶	Order Number	PO Number	Created Date	Created By	Total Quantity	Total List Price	Total Discount	Shipping & Handling Cost	VAT (20%)	Order Total
Carts And Wish List ▶	<a href="#">00206089</a>	2145765	Tue Oct 20 2015 GMT	UMPhad Premium	2	€2,000.00	€200.00	FREE	€200.00	€2,000.00
Order History ▼	<a href="#">Account Order History</a>	<a href="#">00205082</a>	Tue Oct 20 2015 GMT	UMPhad Premium	1	€1,000.00	€200.00	FREE	€200.00	€1,000.00
My Order History	<a href="#">00204023</a>	362589	Mon Oct 12 2015 GMT	UMPhad Premium	1	€1,000.00	€200.00	FREE	€200.00	€1,000.00
Quotes History ▶	<a href="#">00192048</a>	32546576	Tue Sep 22 2015 GMT	UMPhad Premium	2	€2,000.00	€200.00	FREE	€200.00	€2,000.00
Track My Repair ▶	<a href="#">00103000</a>	1155	Wed Sep 22 2015 GMT	UMPhad Premium	2	€2,000.00	€200.00	FREE	€200.00	€2,000.00



# MY ACCOUNT

Consult your **Quotes History**.

**Print** and/or **turn** a quote validated by our teams **into an order**.

To turn it into an order, click on:

[Accept Quote & Place Order Online](#)

Quote Number	Quote Status	Created Date	Created By	Total Quantity	Total List Price	Total Discount	Shipping & Handling Cost	VAT (20%)	Quote Total	Quote Expires On
0020402Z	Quote Requested	Mon Oct 12 2015 GMT		3	TBD	TBD		TBD	TBD	
0018708Z	Quote Reviewed	Wed Sep 09 2015 GMT		3						Sun Nov 29 2015 GMT

Items	Quantity	Price	Shipping Method
3 Year PM Kit Item No : 893642-STO	1	List Price : <del>€275.00</del> Web Price : <del>€275.00</del>	Free Shipping
3 Year PM Kit Item No : 893642-STO	1	List Price : <del>€275.00</del> Web Price : <del>€275.00</del>	
Air Hose Adult /Pediatric, 2-Tube Mated-Subminiature, 6,0 m Item No : 2020980-002	1	List Price : <del>€100.00</del> Web Price : <del>€100.00</del>	



# MY ACCOUNT

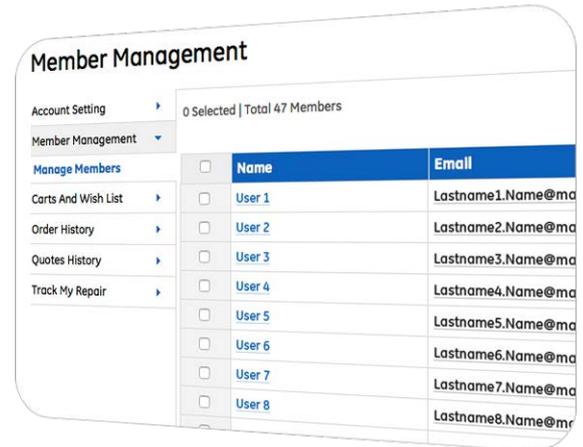
Manage your team members that have access to the One Self platform by clicking on **Manage Members**.

**Add or delete** members by clicking on:

Delete Selected

Add Member

**Change somebody's role** in your team (with/without purchase right) by clicking the member's name, then modify its profile.



## My Saved Carts

Account Setting >	Cart ID	Cart Name	Created Date	Total Quantity
Member Management >				
Carts And Wish List >	00205186	Order	21-Oct-2015 GMT	30
<b>My Saved Carts</b>				
My Wish List	00205188	Order 2	21-Oct-2015 GMT	1
Order History >				

The **My Saved Carts** section allows you to **turn Carts into Orders if needed** to manage more quickly and easily your **recurrent orders**.



# SUPPORT & DOCUMENTATION

## Lifecycle

### Lifecycle Information

Modality	Product name	Product code	EOSL*
Anesthesia	Aladin 1 Cassettes	A-VSEV, A-VSEVQ, A-VISO, A-VENT	2013
DCAR	SeerMC2	HK	2012
DCAR	MAC5000	AAK, SBZ	2012
DCAR	CASE Stress ECG system	SAP	2012
DCAR	CASE Stress ECG system	VF, RVF	2012
DCAR	CASE Stress ECG system	SBW	2013

### By Care Area Type

### Service Documents (712 Found)

<input type="checkbox"/> Anesthesia Delivery (97)	2120is Series Operator's Manual Addendum M5e02 Product Option (Maxima Technology)
<input type="checkbox"/> Diagnostic ECG (32)	3800 Pulse Oximeter TruTrak- User's Manual
<input type="checkbox"/> Maternal Infant Care (89)	3900/3900P Pulse Oximeter TruTrak- User's Manual
<input type="checkbox"/> Other (2)	4D UI-Function 2.2 Operating Manual
<input type="checkbox"/> Patient Monitoring (262)	4D RV-Volume 1.1 Operating Manual
<input type="checkbox"/> Respiratory and Sleep (3)	4D View Basic User Manual English (English)
<input type="checkbox"/> Ultrasound (200)	
<b>By Document Type</b>	
<input type="checkbox"/> Addendum (59)	

■ Via the **Support tab**, get access to service documents, lifecycle information and the Part Identification tool as well as to Live Chat Assistance\*.

■ Browse the **Service documents Library** by Care Area or Document type and have a look at those you need.

■ **The Click2Chat\***, live chat assistance allows you to get in touch with one of our technicians using chat or video conference.



\* Available only for **Premium** users

# Maximize your performances

You subscribed to a **Freemium** account and you want to get access to even more support and education?

Don't wait any longer and subscribe to the **Premium\*** offer and get an exclusive access to a wider How-to videos library and access to the E-learning feature (online education).

Discover also the online live chat assistance through the Click2Chat application that allows you to get in touch directly with a GE technician.

The image displays two account types side-by-side. On the left is the 'Freemium ACCOUNT' with a blue header and a list of features. On the right is the 'Premium ACCOUNT' with an orange header and a list of features, including additional services like Click2Chat and E-Learning. Both lists are preceded by a checkmark icon.

Account Type	Header	Features
Freemium	Freemium ACCOUNT <i>Ideal for every day maintenance needs</i>	<ul style="list-style-type: none"><li>✓ Shop</li><li>✓ Parts</li><li>✓ Manuals</li><li>✓ Videos</li><li>✓ My Repairs</li><li>✓ Lifecycle</li></ul>
Premium	Premium ACCOUNT <i>Ideal for even more support and education</i>	<ul style="list-style-type: none"><li>✓ Shop</li><li>✓ Parts</li><li>✓ Manuals</li><li>✓ Videos (<b>full access</b>)</li><li>✓ My Repairs</li><li>✓ Lifecycle</li><li>✓ Live Chat Assistance (<b>Click2Chat</b>)</li><li>✓ Online education (<b>E-Learning</b>)</li></ul>

\* For any subscription to a Premium account, please refer to your local representative.



## GE imagination at work

Data subject to change.

Marketing Communications GE Medical Systems. Société en Commandite Simple au capital de 85.418.040 Euros.

283 rue de la Minière - 78533 Buc Cedex France. RCS Versailles B 315 013 359

A General Electric company, doing business as GE Healthcare.

©2015 General Electric Company. All rights reserved. JB35362XE